

Max Workstation Diagnostic

Standard Checking Summary

Health				Performance			
Complete analysis of your computer system health including hardware (CPU, Memory, Hard drive, Battery, System temperatures, Computer fans) and related system software.							
 Critical System Alarms	 Major System Alarms	 Drivers Status	 Registry Sanity				
2 Alarms	0	3	25				
Security				Privacy			
Full analysis of your computer security status including antivirus protection, firewall, application security, data protection, login security and Internet communication protection.							
 Operating System Status	 Application Security	 Antimalware Protection	 Firewall Protection	 Tailored Advertisement	 User Activity Tracking	 Personal Life & Data Protection	 Account Security
0	Pass	Fail	Fail	Full	Full	Full	Full

Advanced Checking Summary

Privacy	5/10	Security	5/9	Performance	7/10	System Health	5/10
<ul style="list-style-type: none"> ✓ Restrict apps from accessing documents folder ✗ Apps restriction for sending diagnostic information ✓ Restrict apps from controlling your device radios ✗ Restrict apps from accessing notifications ✗ Apps restriction for accessing your videos folder ✗ Disable Automatic files download ✗ Block Cortana's ability to automatically respond ✓ Stop Windows 10 start menu suggested app ads ✓ Block Cortana from working when device is locked ✓ Block Windows from collecting Diagnostic data 		<ul style="list-style-type: none"> ✓ Disable other devices ability to turn on hotspot ✗ Controlled folder access ✓ Core Isolation ✓ Data Execution Prevention ✗ PUA Status ✓ Single Administrator Account ✓ Disable Remote access ✗ Wi-Fi Sense ✗ Windows License 		<ul style="list-style-type: none"> ✓ Turn off Animated elements inside windows ✓ Disable Animations in taskbar ✓ Enable Windows Startup delay ✓ Disable Windows Peek ✓ Hide Fade or Hide windows into view ✓ Fast Startup ✓ Power Profile ✗ Hide Windows Animation ✗ Hide Windows Transparency ✗ Enable Windows Tips 		<ul style="list-style-type: none"> ✗ Application Security issues ✓ File History ✗ Hibernation ✗ Office Applications Crashes ✗ Other backup applications ✓ Shadow Copy ✗ Swap Settings ✓ System Restore ✓ Windows Backup status ✓ Windows Minor updates 	

Max Workstation Diagnostic

Max Checking Summary

Privacy	4/9	Security	5/7	Performance	7/10	System Health	2/7
Fail ✓ Block Apps from accessing your camera ✗ Disable app access to your Microphone ✓ Disable apps access to your Pictures ✗ Disable Intel Telemetry ✗ Disable AMD Telemetry ✗ Disable Nvidia Telemetry ✗ Enable "Do Not Track" Requests in Microsoft Edge ✓ Disable Lock Screen Notifications ✓ Sync Settings		Pass ✓ Isolated Browsing Environment ✗ Ransomware Protection ✓ Ransomware Programs ✓ Remote access settings ✗ Disable SMB Sharing ✓ Disable SMBv1 ✓ Untagged Applications		Pass ✓ Disable Background Apps ✓ Disable Shadows under mouse pointer ✓ Hide Shadows under windows ✓ Hide translucent selection region ✓ Hide window contents while dragging ✓ Disable slide open combo boxes ✓ Disable smooth-scroll list boxes ✗ Hide drop shadows for icon labels ✗ Unused Scheduler Task ✗ Check for Unused Services		✗ Drive Encryption ✓ OneDrive backup status ✗ Outdated Applications ✗ Registered Email Account Breach ✗ Remove Malicious Browser Addons ✓ Review and resolve application crashes ✗ Setup Data Backup Process	

Technical Recommendation based on Diagnostic:

The results of the Computer Diagnostic indicate that your PC would benefit from a repair service to resolve the issues found during the Computer Diagnostic.

Office Depot offers three service options:

Essential Diagnostic and Repair, which includes repair services for the issues ASI identified on your PC in the Diagnostic Findings.

Premium Diagnostic and Repair (for PC), which includes repair services for the issues ASI identified on your PC in the Diagnostic Findings as well as 1 year of McAfee Livesafe antivirus software.

Platinum Repair & Protection (for PC), which includes repair services for the issues ASI identified on your PC in the Diagnostic Findings as well as 1 year of McAfee Livesafe antivirus software with 1 year Virus Free Guarantee*, 90 Days of Technical Support and 90 Days of Data Assurance**.

* If your protected devices become infected within one year from date of software purchase, the virus, malware or spyware will be removed at no additional cost. Device must be virus free at time of software installation.

** Data Assurance coverage starts only after successful service delivery. Please see associate for full Terms and Conditions

Please see additional pages for complete details.

Workstation Diagnostic Details

Health

Critical System Alarms (1)

Hardware problems that may affect the normal functioning or stability of your computer.

Last 5 alarms:

CPU temperature (CPU Package 67°C)

Major System Alarms

Speed-up the boot time of your system by removing applications that load at startup.

No issues found.

Driver Status

System drivers issues that may affect the normal functioning or stability of your computer.

Last 5 alarms:

PCI Simple Communications Controller

Registry Sanity

Scan the system registry for invalid entries and empty data blocks.

HKEY_USERS\S-1-5-21-442946563-74537888-1436267003-1001\Software\Microsoft\Windows\CurrentVersion\Explorer\TypedPaths\url1

HKEY_USERS\S-1-5-21-442946563-74537888-1436267003-1001\Software\Microsoft\Windows\CurrentVersion\Run\DAEMON Tools Lite Automount

HKEY_LOCAL_MACHINE\SOFTWARE\Classes\CLSID\{02229e3e-4e19-48c4-9303-1fde904ff62c}

Performance

Removable Startup Applications

Windows version validation and operating system updates checking.

No issues found.

Not-needed Services

Applications that may display unwanted advertising or may just come bundled by your system.

Potential Unwanted Software:

No issues found.

Potential Unwanted Programs (730 MB)

Applications open to exploitation by targeting weaknesses or software gaps in order to gain unauthorized access or compromise your system.

Top folders:

C:\Users\Tester\AppData\Local\Temp - 5.41 MB
C:\Windows\Prefetch\ - 15.31 MB
C:\Windows\TEMP\ - 316.64 KB
C:\\$Recycle.Bin - 1.39 MB
C:\Windows\SoftwareDistribution\Download\ - 692.64 MB
C:\Windows\Prefetch\ - 15.31 MB

Disk Cleaning

Files that we can remove in order to free up some space on your computer.

Top folders:

C:\Users\classit\AppData\Local\Microsoft - 34.84 MB
C:\Users\classit\AppData\Local\Temp - 2.91 GB
C:\WINDOWS\Software\Download\ - 243.86 MB

Workstation Diagnostic Details

Security

Operating System Status (Pass)

Windows version validation and operating system updates checking

Application Security

Applications open to exploitation by targeting weaknesses or software gaps in order to gain unauthorized access or compromise your system.

No issues found.

Antimalware Protection (Fail)

Hardware problems that may affect the normal functioning or stability of your computer.

Antiviruses:

No antivirus found.

Firewalls:

Enabled - Windows Firewall

Firewall Protection

Speed-up the boot time of your system by removing applications that load at startup.

No issues found.

Privacy

Tailored Advertisement

Windows version validation and operating system updates checking.

User Activity Tracking (Pass)

Applications open to exploitation by targeting weaknesses or software gaps in order to gain unauthorized access or compromise your system.

[2017/08/28] OnlinerSpambot

In August 2017, a spambot by the name of [Onliner Spambot was identified by security researcher Benkow](#) [more details](#). The malicious software contained a serverbased component located on an IP address in the Netherlands which exposed a large number of files containing personal information. In total, there were 711 million unique email addresses, many of which were also accompanied by corresponding passwords. A full write-up on what data was found is in the blog post titled [Inside the Massive 711 Million Record Onliner Spambot Dump](#).

Personal Life & Data Protection

Applications that may display unwanted advertising or may just come bundled by your system.

Potential Unwanted Software:

No issues found.

Browser Toolbars:

No issues found.

Account Security (Warning)

Files that we can remove in order to free up some space on your computer.

Top folders:

C:\Users\classit\AppData\Local\Microsoft - 34.84 MB
C:\Users\classit\AppData\Local\Temp - 2.91 GB
C:\WINDOWS\Software\Download\ - 243.86 MB

Advanced System Components Checking Details

Privacy Pass

Restrict apps from accessing documents folder (ON)

If allowed, the OS and installed apps will be able to read and modify your data inside these personal folders.

Apps restriction for sending diagnostic information (OFF)

Diagnostic data about your computer will be gathered by apps and send back to software developers to further improve their app.

Restrict apps from controlling your device radios (ON)

Radio functionality may be used by apps to send or receive data using Bluetooth or other features.

Restrict apps from accessing notifications (OFF)

Apps that have access to notifications can read, edit and post to your desktop notifications.

Apps restriction for accessing your videos folder (ON)

When these settings are turned on, apps can access your document library or the pictures and videos on your device.

Disable Automatic files download (ON)

When you use an online storage provider such as OneDrive to store online-only files and some Windows apps might download these files automatically without your consent.

Block Cortana's ability to automatically respond (ON)

Block Cortana from responding to "Hey Cortana". This feature allows you to activate the digital assistant by voice and use it, this means your microphone will always be on and waiting for the key words to activate Cortana.

Stop Windows 10 start menu suggested app ads (OFF)

Windows 10 shows suggestions and tips related to new Windows 10 features, recommended Windows Store apps (such as Candy Crush Soda Saga, Twitter, Minecraft, etc.) in All Apps and Start Menu.

Block Cortana from working when device is locked (ON)

Cortana is set to listen out for commands at all times, even when your computer is in lock screen by disabling this setting, you can correct this privacy vulnerability.

Block Windows from collecting Diagnostic data (OFF)

As you use Windows, Microsoft will collect diagnostic information, along with information about the websites you browse and apps and features you use.

Security Fail

Disable other devices ability to turn on hotspot (ON)

This setting allow another device to turn on mobile hotspot remotely on your device when it connects to the mobile hotspot.

Controlled folder access (OFF)

Controlled folder access helps you protect valuable data from malicious apps and threats, such as ransomware.

Core Isolation (ON)

When these features are enabled, Windows uses hardware virtualization features to create a secure area of system memory that's isolated from the normal operating system. Windows can run system processes and security software in this secure area. This protects important operating system processes from being tampered with by anything running outside the secure area.

Data Execution Prevention (OFF)

Feature that can help prevent damage to your computer from viruses and other security threats. Harmful programs can try to attack Windows by attempting to run (also known as execute) code from system memory locations reserved for Windows and other authorized programs.

PUA Status (OFF)

The Potentially Unwanted Applications (PUA) protection feature in Windows Defender Antivirus can identify and block PUAs from downloading and installing on endpoints in your network.

Single Administrator Account (ON)

Different user accounts with administrator rights on your computer.

Disable Remote access (ON)

Remote Desktop Protocol (RDP) is a widely adopted protocol for remote administration, but it could dramatically enlarge the attack surface if it isn't properly managed.

Wi-Fi Sense (ON)

Wi-Fi Sense lets your PC automatically connect to Wi-Fi networks that your friends and acquaintances have previously connected to, even if you don't know the network password.

Windows License (OFF)

Check if your windows license is genuine or not.

Advanced System Components Checking Details

Performance Pass

Turn off Animated elements inside windows (ON)

Slow-fade effect on buttons and tabs in dialog boxes, the cyclic pulsating effect on the default button, and the fading scrollbar arrows.

Disable Animations in taskbar (ON)

Slide effect when dragging icons on taskbar or fade and slide effect when opening taskbar thumbnail previews.

Enable Windows Startup delay (ON)

After Windows starts up, it waits about ten seconds before opening your startup programs. This "startup delay" lets your desktop and Windows services finish loading, making everything run a bit smoother.

Disable Windows Peek (OFF)

Peek allows you to see taskbar thumbnail live previews of open items when you hover over their taskbar thumbnail.

Hide Fade or Hide windows into view (OFF)

Application windows will fade away into a most transparent glossy outline, this visual effect will use system resources.

Fast Startup (ON)

Fast startup is a feature that provides a faster boot time when starting up your PC.

Power Profile (ON)

A power plan profile is a collection of hardware and system settings that manages how your computer uses power. Power plans can help you save energy, maximize system performance, or achieve a balance between the two.

Hide Windows Animation (ON)

Animation effect occurs when a window is minimized or maximized in windows. This effect uses system resources.

Hide Windows Transparency (ON)

Feature that applies glass look to windows borders, heavy to run on older hardware.

Enable Windows Tips (OFF)

Settings app includes tips with embedded videos to highlight different ways you can use related features within the pages you view.

System Health Fail

Application Security issues (ON)

An application vulnerability is a system flaw or weakness in an application that could be exploited to compromise the security of the application.

File History (ON)

File History takes snapshots of your files as you go and stores them on an external hard drive either connected over USB or your home network.

Hibernation (OFF)

The hibernation feature will in time slowly fill up your hard disk space. Hibernation saves your current session to your hard drive and then shuts the system down.

Office Applications Crashes (OFF)

Check and review office crashes, related issues and critical errors logs.

Other backup applications (OFF)

Other Backup software installed on your computer apart from backup solutions provided by Windows.

Shadow Copy (OFF)

Technology included in Microsoft Windows that can create backup copies or snapshots of computer files or volumes, even when they are in use.

Swap Settings (ON)

When the system runs low on RAM memory, Windows will use a part of the storage drive as RAM memory.

System Restore (ON)

System Restore allows you to undo system changes that may be causing problems by reverting to a system restore point.

Windows Backup status (ON)

Checks if there are issues with Windows updates and software distribution.

Windows Minor updates (ON)

Check if your system is missing minor updates and bug fixes provided by Microsoft.

Max System Components Checking Details

Privacy

Fail

Block Apps from accessing your camera (ON)

Apps can access the built-in camera in laptops and tablets, or an external webcam that you've plugged in without your consent.

Disable app access to your Microphone (OFF)

When this setting is enabled apps can use your microphone. If you rarely use the microphone, deactivating it is a good security measure, so you don't run the risk of someone listening in on your conversations.

Disable apps access to your Pictures (ON)

If allowed, the OS and installed apps will be able to read and modify your data inside these personal folders.

Disable Intel Telemetry (OFF)

Data about your computer's hardware is collected by Intel to improve their products.

Disable AMD Telemetry (OFF)

Data about your computer's hardware is collected by AMD to improve their products.

Disable Nvidia Telemetry (ON)

Data about your computer's hardware is collected by Nvidia to improve their products.

Enable "Do Not Track" Requests in Microsoft Edge (OFF)

Microsoft Edge will send Do Not Track requests to websites when the Send Do Not Track requests setting is turned on. Many websites, and the third-party content they host, track your browsing behavior, such as the links you click, the pages you visit and the products you buy.

Disable Lock Screen Notifications (OFF)

Lock screen shows notifications from installed apps. You may want to disable them for your own privacy and safety.

Sync Settings (ON)

When Sync settings is turned on, Windows syncs the settings you choose across all your Windows 10 devices that you've signed in to with your Microsoft account.

Security

Pass

Isolated Browsing Environment (ON)

This feature isolates the built-in browser Edge at the hardware level to make your computer and browsing experience safer.

Ransomware Protection (OFF)

A ransomware is a malware that encrypts all your data and demands a ransom to decrypt it. The Ransomware Protection is a feature that keeps your computer safe against this type of malware.

Ransomware Programs (OFF)

Ransomware is a type of malware from cryptovirology that threatens to publish the victim's data or perpetually block access to it unless a ransom is paid. While some simple ransomware may lock the system in a way which is not difficult for a knowledgeable person to reverse, more advanced malware uses a technique called cryptoviral extortion, in which it encrypts the victim's files, making them inaccessible, and demands a ransom payment to decrypt them.

Remote access settings (ON)

Windows Remote Desktop allows you or others to connect to your computer remotely over a network connection.

Disable SMB Sharing (ON)

SMB is a file sharing protocol. With the SMB sharing turned on your computer is more predisposed to ransomware attacks.

Disable SMBv1 (ON)

To defend yourself against WannaCrypt ransomware it is imperative that you disable SMB1.

Untagged Applications (ON)

Untagged Applications are applications that do not contain the tag of a well known developer.

Max System Components Checking Details

Performance

Pass

Disable Background Apps (ON)

Background apps are running continuously in the background making your computer slower.

Disable Shadows under mouse pointer (ON)

Showing a shadow under your pointer may cause your computer to run slower.

Hide Shadows under windows (ON)

Showing shadows under the windows is a visual effect that may cause your computer to run slower.

Hide translucent selection region (ON)

The translucent selection rectangle is the box you see when you left click and hold, and then drag the pointer over items to select them when you release the left click; turning it off will improve your performance.

Hide window contents while dragging (ON)

You can set Windows 10 to show either the contents or outline of a window while you drag the window or the border of the window. When you turn off "show window contents while dragging", it will show the window outline while dragging instead.

Disable slide open combo boxes (ON)

This option controls the animation of drop-down listboxes, similar to the Fade or slide menus option described earlier. Turn it off to have listboxes pop open.

Disable smooth-scroll list boxes (ON)

This option causes list boxes to scroll slowly; turn it off to make list boxes scroll faster.

Hide drop shadows for icon labels (OFF)

This setting affects more than just the shadows behind icon captions; it makes the text background transparent.

Unused Scheduler Task (OFF)

Task Scheduler is a component of Microsoft Windows that provides the ability to schedule the launch of programs or scripts at pre-defined times or after specified time intervals. Some tasks from removed program may still be active on your computer.

Check for Unused Services (OFF)

Windows Services that you don't use or are from older windows versions and not needed anymore can run in the background eating system resources, they can safely be stopped or some changed to manual.

System Health

Fail

Drive Encryption (OFF)

Disk encryption converts your disk information into unreadable code that cannot be deciphered by unauthorized people.

OneDrive backup status (ON)

Backup your documents, pictures and desktop folders to OneDrive to ensure that your important folders are back up in the cloud service.

Outdated Applications (OFF)

Applications need to be up to date so that your computer is not vulnerable.

Registered Email Account Breach (OFF)

Check if your e-mail account that has been compromised in a data breach.

Remove Malicious Browser Addons (OFF)

Some of the browser addons may harm the computer the malicious ones will be removed.

Review and resolve application crashes (ON)

Computer programs can crash or behave unusually for a multitude of reasons, most often due to an error in the program, your operating system or your drivers.

Setup Data Backup Process (OFF)

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